



UPS Maintenance Contracts

Overview

A UPS maintenance contract will guarantee an agreed response time to site along with round the clock technical support, software and firmware updates. It also includes an annual (or 6 monthly) service visit to ensure the smooth operation of your emergency power solution. If your UPS is out of warranty we also offer parts inclusion as an option. A properly maintained UPS system can be the difference between having to replace parts and consumable items prematurely and enjoying a trouble-free operation with peace of mind for many years.

Why the need for a maintenance contract if a UPS is under warranty?

A manufacturer's warranty will cover the parts and labour costs if the UPS becomes faulty. The warranty will not guarantee a specific response time in the event of an emergency and does not include any servicing of the UPS system.

The solution?

NSSE have been providing Uninterruptible Power Supply systems for over 20 years and offer cost effective maintenance plans to meet your needs and budget.

The commercial investment in your UPS system can be considerable and it is important for this equipment to be maintained to the highest standard to ensure it performs flawlessly when called upon.

Our preventative maintenance service will ensure effective and efficient checks on all the components of your UPS system and also helps to identify required corrective works (such as battery replacements) before they become an issue.

We offer 24/7/365 technical support and emergency coverage throughout the whole of the UK and can respond to site in as little as 4 hours (6 and 8 hour response times also offered).

The benefits

- # 24/7/365 Emergency coverage
- # 4, 8 hour or next day guaranteed response to site following an emergency
- # 6 monthly / annual preventative maintenance service visit
- # 24/7/365 Technical support
- # Parts inclusion (for non-warranty UPS)*
- # Labour inclusion on all parts*

* Does not include consumables such as batteries, capacitors or fans.